Definition of terms or concepts used within the APS system:

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| **Term/Concept** | **Definition** |
| Customer | Person or persons who register as a customer of the APS system |
| Customer Registration | Details of customer used/stored on APS |
| Billing Company | Business that APS interacts with to retrieve customer statements from on behalf of customers |
| Customer Billing Account | Credentials and information pertaining to the account information as held by a customer at a billing company |
| Scrape Session | Process or workflow used by APS to collect, Interpret, Validate and compose statements for a customer from a billing company |
| Scrape Session Data | Information received from a billing company via the scraper for a customer |
| Scrape Session Interpretation | Conversion of scrape session data into an APS specific format determining success or failure of the scrape session. |
| Scrape Session Failure Handling | Processing of different errors that could be returned in the Scrape Session data |
| Scrape Session Data Pairs | Key value pairs of data returned from the billing company when scraping converted into the APS format |
| Scrape Session Validation | Process of taking the Scrape Session Data Pairs and analysing them for inconsistencies and performing differing forms of integrity checking |
| Customer Billing Account Statement Composition | Creation of a customer statement from valid Scrape Session Data Pairs |
| Scrape Session Queued | Defines that a Scrape Session has been stored for later triggering |
| Scrape Session Scheduler | Means by which Scrape Sessions are stored and retrieved for execution |
| Static page on front end | Non-customer interactive web page which may/may not pull data from a data storage mechanism and display to a customer |
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